

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY/CHN 015/08NKS

C A No. Applied for
Complaint No. 95/2023

In the matter of:

Mehmood

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. None present on behalf of the complainant
2. Ms. Ritu Gupta, Mr. Imran Siddiqi, Ms. Shweta Chaudhary, Ms. Vijay Michael & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 31st March, 2023

Date of Order: 06th April, 2023

Order Pronounced By:- Mr. Nishat A Alvi, Member (CRM)

1. This complaint has been filed by Mr. Mehmood, against BYPL-GTR.
2. The brief facts of the case giving rise to this grievance are that complainant applied for load reduction of his non-domestic meter having CA No. 150466314 installed at GF, E-49/D-286, Janta Majdoor Colony, New Jafrabad, Delhi-110053.

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It is also his submission that since October 2022 the shop is lying vacant with very less consumption but despite this fact respondent has not reduced the load till date.

3. OP in its reply briefly stated that the complainant is seeking load reduction in respect of non-domestic electricity connection bearing CA No. 150466314. The sanctioned load of the connection is 3 KW which was enhanced as per Regulation 17 (4) of DERC Regulations to 4 KW in terms of letter dated 17.05.2022, based on MDI recorded in the last financial year i.e. from 01.04.2021 to 31.03.2022. The load was enhanced w.e.f. from July 2022 but on account of certain DERC Guidelines the same was enhanced w.e.f. October 2022.
4. During the arguments, OP submitted that they are ready to reduce load, provided the complainant should apply for load reduction as per prescribed rule and regulations in DERC Guidelines 2017.

ORDER

The complaint is allowed. The respondent is directed to reduce the load of the connection upon complainant's application for load reduction within stipulated time period as per DERC Regulations 2017.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.

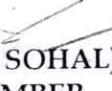
Proceedings closed.


(P K SINGH)
CHAIRMAN


(S.R. KHAN)
MEMBER-TECH


(P.K.AGRAWAL)
MEMBER-LEGAL


(NISHAT AHMAD ALVI)
MEMBER-CRM


(H.S. SOHAL)
MEMBER

Attested True Copy

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Secretary
CGRF (BYPL)